PRIVATE SITE NETWORK
NORTH AMERICA

ISS streamlines the site selection process by blending aggregate site intelligence with careful protocol review and needs assessment to offer an expanded choice of highly qualified research sites.

- Mitigate risk with 250 fully vetted sites
- Longstanding partnerships of 10+ years
- Hand-selected and matched to study parameters
- Direct connection to sites for contracting and payment
- No cost to sponsors and CROs

Utilized by more than **800** Sponsors and CROs

STRINGENT EVALUATION

All research sites in our network go through an extensive screening process. We accept only a fraction of applicant sites that meet our quality benchmarks, including successful patient enrollment results, significant trial experience, trained full-time staff, rapid turnaround of documents, and excellent FDA audit histories. Sites and staff are rated on several criteria:

- **Background Checks:** medical licensure, board certification, news articles, public and court records, medical board discipline and FDA audit reviews
- **Operations**: SOPs, internal audits, history of business entity and management team, financial viability, communication and professionalism
- **Investigators & Staff:** trials conducted, performance metrics, years in research, coordinator-to-active-trial ratio, ICH/GCP training, regulatory and patient recruitment support, accessibility and responsiveness
- **Patients**: practice database size, use of electronic medical records, advertising and community outreach experience, referral sources and hospital affiliations

CONTINUOUS MONITORING

Sites must continue to meet performance benchmarks to remain in our network. By assessing patient recruitment and retention performance, compliance, and activation timelines, we ensure ongoing site quality. Our tracking systems include:

- Quantitative and qualitative sponsor/CRO feedback
- Overall satisfaction and data quality
- Enrollment performance metrics
- Timeliness, quality, and accuracy of documents

LOOKING FOR CLINICAL TRIAL SUCCESS?
LET US CONNECT YOU TO IT

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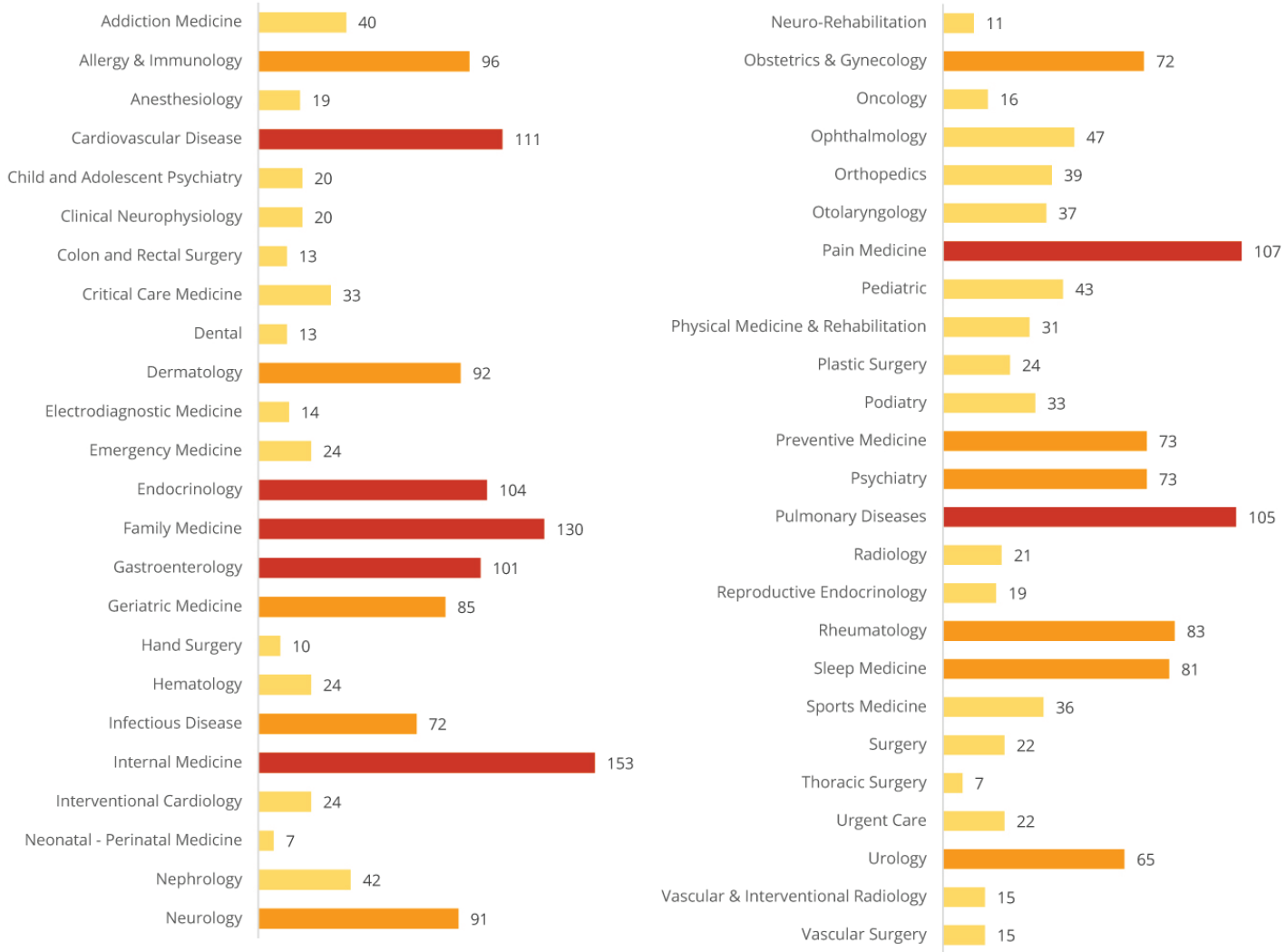
PRIVATE SITE NETWORK
THERAPEUTIC EXPERTISE

Investigator Support Services (ISS) has 20+ years' experience providing sponsors and CROs with quality sites for phase I-IV clinical trials. Drawing from a diverse range of capabilities and experience, our vetted sites utilize physician referral relationships and extensive patient databases to enroll in drug, vaccine and device trials across a wide variety of indications.

NUMBER OF SITES BY THERAPEUTIC AREA



Specialists in 65 therapeutic areas

1,600
investigators

Referred investigators for more than 3,500 clinical trials

57%
site selection rate